

Sunday, June 29, 2003

Dear Mark and Procat associates:

I am writing you to tell you how pleased I was with your work on Saturday, June 21, 2003. I am the bride's aunt and also the coordinator of the wedding and reception. I was the one who gave your name to her for the video and also the music for the reception. It impressed me right off when you wanted to meet the then engaged couple (Torri and Robert) before they hired you to 1) show them your work in your studio and 2) to get to know them as a couple and see what they wanted in the video. A week before the wedding you called me to go over the details of the songs for the reception and also the pronunciation of the last names for the formal introduction at the reception.

The morning of the wedding you and your team were at the reception, while we were still decorating, to set up. It is nice to see someone that I hired to be on time and professional in their set up. You again went over details with me to make sure everything would go just right. After you set up the dance equipment you headed for the church to meet up with the photographer so you could coordinate with her. When I arrived at the church, you and your team were all set up and already doing interviews and candid videos of everyone. I knew then that I didn't have to worry about you. You knew what you were doing and you were discreet about it! Everyone knew that you were there, but you did not disrupt any part of the service.

Several people mentioned that they couldn't believe that you filmed for 8 hours! They kept saying that 'every special moment would be on film!' We all are very anxious to see your complete video. We know it will be emotionally wonderful.

Thank you also for playing all the requested songs and also the requests that were not written down on the contract. I know several people went up and asked you play things, and as far as I could see, you didn't tell anyone that you didn't have it! I was surprised to see the dance floor full the whole time. Being an afternoon wedding and reception, I didn't think people would be in the mood to 'party'. But you kept them dancing and having a wonderful time. The timing of the garter and bouquet, cake cutting and special dances really kept the guests interest. They stayed, wanting to see what would happen next.

Thank you again for making my nieces wedding and reception a very memorable one. Your professionalism, and that of your team, really made the difference between a nice event and an elegant event.

Sincerely,



Pamela Hastie